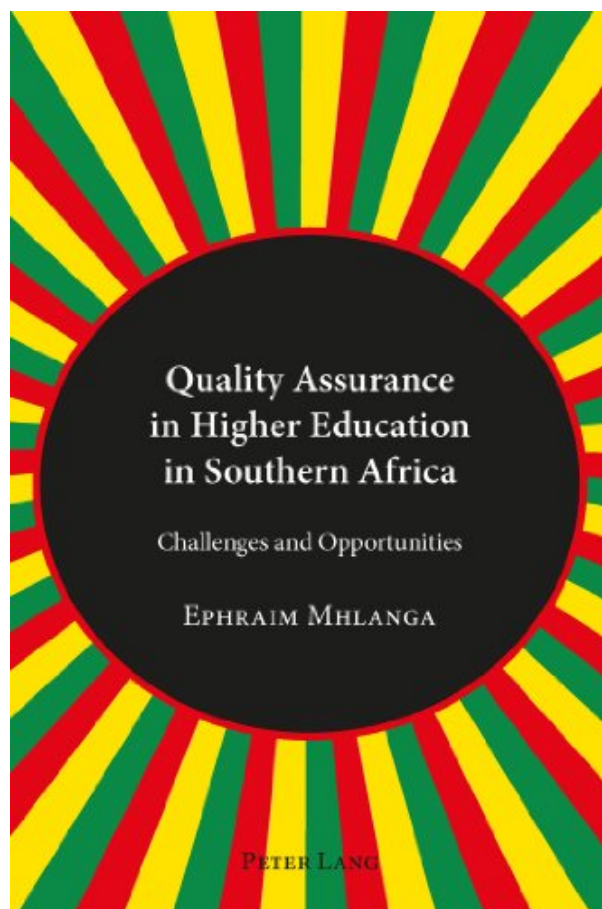
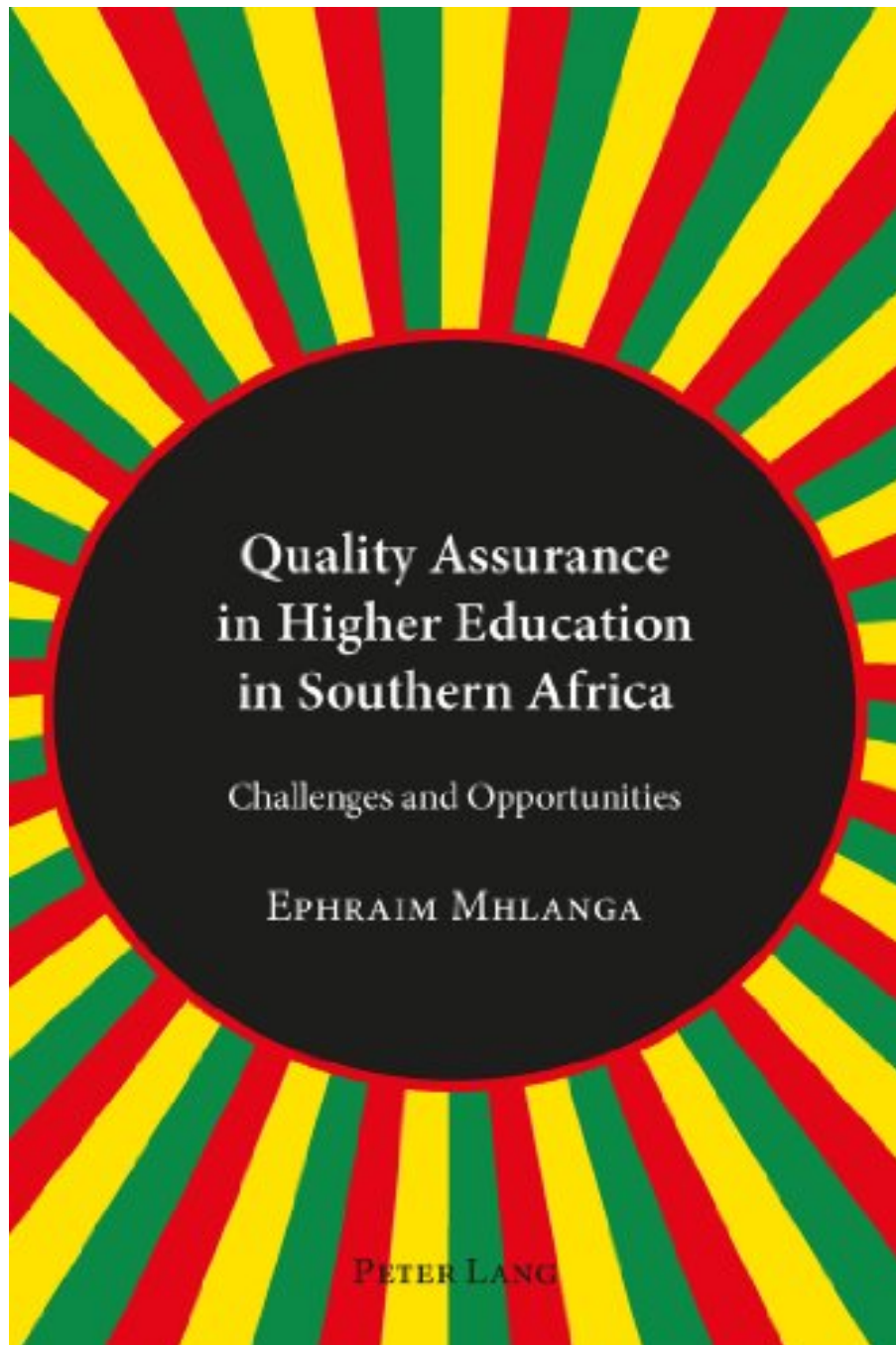


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Ephraim Mhlanga is an academic and specialist in quality assurance in higher education. Apart from his experience in teaching in universities in Zimbabwe and South Africa, he has worked on a number of quality assurance initiatives in the Southern African region, mainly involving supporting institutions in putting in place robust quality assurance systems.

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The book is based on a set of case studies undertaken at the three universities. Although they share a relatively common geographical location, the universities have different contextual environments and are at different stages of quality assurance development.

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